

When I tried to make the phone call through the VRS. It tooks me almost 2 hours to make the phone calls. I had to wait and wait for the VRS to call me back. I just dont like the idea of waiting for them to call me back which I was trying to call my parents. I know I cant call my parents after certian time which my father goes to bed. He does not like for anyone to call them after 8 PM. So I have my rights to call my parents before 8PM and I dont like the VRS to wait and put me on hold for almost 2 hours. What if its an emergency that I need to get hold of my family. Do I have to wait for the VRS to put me on hold for such longer than 20 min? I dont think its fair for the hearing people which they can pick up the phone and make a call right away. What about the handicap people who has the VRS! It should be the same as hearing and deaf people whoever wants to make the phone call if its emergency call. My dad has health problem and how long will I have to wait for the VRS which I cant get through to them without having to wait for them to call me back. IS IT FAIR???? I DONT THINK SO!!!